

# Hugglescote Surgery

## PATIENT PARTICIPATION GROUP MEETING AGENDA

**Date:** Tuesday 29<sup>th</sup> September 2015

**Time:** 5-6.30pm

**Venue:** Health Promotion Room

| Item | Issue  | Action                     | Owner    |
|------|--|----------------------------|----------|
| 1.   | Introductions  | Information                | KA       |
| 2.   | Minute taker   | Decision                   | KA       |
| 3.   | Feedback from Sue Gillespie – meeting held on 18/02/2015   | Update                     | SG       |
| 4.   | Telephone Triage   | Discussion                 | KA       |
| 5.   | Friends and Family Test  | Update                     | KA       |
| 6.   | NWL GP Ltd involvement   | Update                     | KA       |
| 7.   | CQC update <ul style="list-style-type: none"><li>• Changes since October 2014</li><li>• Presentation information</li><li>• NHS Choices positive feedback</li></ul>   | Update                     | KA       |
| 8.   | Surgery Update <ul style="list-style-type: none"><li>• Dr Gauhar</li><li>• Dr Jay left and Dr Popat starts in December</li><li>• Racist remarks</li><li>• Back to basics cookery course</li><li>• Flu clinic</li><li>• GENVASC study and NHS Health Checks</li><li>• Winter car parking solutions</li><li>• Practice Appraisal</li></ul> | Information/<br>Discussion | KA       |
| 9.   | Patient Question Time – an opportunity for patients to raise any questions to the practice team  | Discussion                 | Patients |
| 10.  | Date and time of next meeting: <ul style="list-style-type: none"><li>• 09/12/2015 1-2.30pm (please note change of date and time from original distribution)</li></ul>  | Information                | KA       |